#### **MINUTES**

### 1. Introductions

- Pat Crocker, UVLSRPC
- Terri Paige, SCS
- Keith Thibault, SCS
- Beth Daniels, SCS
- Nancy Merrill, City of Claremont
- Penny Whitman, UNH Cooperative Extension
- Charlie Rutkowski, CTAA (via phone)
- Jill Cahoon, AECOM
- 2. Study Background/Purpose
- 3. Study Process
  - Schedule
    - Complete by the end of March 2019
  - Data Collection
    - SCS to share transit operations data asap
    - Pat to share zip code to zip code data by employer (State updated commuter data)
    - Currently 12 volunteer drivers, actively recruiting now; need 20-30
    - CTS actively recruiting taxi companies for Medicaid trips

## Peer Analysis

- New River Transit Authority (Beckley, WV)
- Bluefield Area Transit (Bluefield, WV)
- RTS Orleans (Albion, NY)
- SMOC/Prairieland Transit (Worthington, MN)
- One WI taxi feeder/shared ride taxi example
- HCS Keene (NH)
- Advance Transit (NH/VT)
- The Current (NH/VT)

### Communications

- Project bi-weekly check-in conference calls
- Filesharing via AECOM wetransfer and email

### Project Contacts:

UVLSRPC: Pat Crocker, <a href="mailto:pcrocker@uvlsrpc.og">pcrocker@uvlsrpc.og</a>, 603.448.1680 CTAA: Charlie Rutkowski, <a href="mailto:rutkowski@ctaa.org">rutkowski@ctaa.org</a>, 202.299.6593 AECOM: Jill Cahoon, <a href="mailto:jill.cahoon@aecom.com">jill.cahoon@aecom.com</a>, 603.289.3531 Southwest Community Services Short Range Transit Operations Study Kick-Off Meeting August 13, 2018

• SCS has a new logo

### Outreach Plan

- Key Stakeholders
  - Use Chambers as key stakeholders, CTAA already did a mobility visioning workshop with social service agencies recently
  - City possibly to co-sponsor to allow for larger participation
  - Want to learn about shift times to help in determining service span
  - Engage with the Sullivan County Economic Profile Project, an initiative discussing similar issues and opportunities as this study

### First Public Meeting

- Use Chambers to represent public, but public also invited
- Aim for October 9-12, 2018
- SCS/City of Claremont to reach out to Chambers
- Need to promote via City, County, Chambers, Policy Makers, River Valley Community College, High Schools, etc.
- Jill to create a blurb on the purpose of the meetings to share with Chambers as we request their participation/support

### Deliverables

• Readable PDFs via email

### 4. Study Goals

- Bus stop locations (accessibility, visibility)
- Tweaking bus routes (CTAA)
- Focus on mid-range strategic options
  - Long-term: Claremont Keene, Lebanon, VT
- Regional connections/become a comprehensive regional system
- Funding needs: costs/sustainability, broaden/diversify funding sources, opportunities
  - 5310 program/funds
  - Driver recruitment
  - Last ride/emergency ride home
- Taxi options
- Volunteer driver program/integration with transit
- Fare free potential

### Project Contacts:

Southwest Community Services Short Range Transit Operations Study Kick-Off Meeting August 13, 2018

# 5. Next Steps

- Next bi-weekly PAC check-in conference call: August 30, 2018 at 1pm
- Next in-person PAC meeting: September 26, 2018 in the Claremont Visitor's Center following the RCC meeting