



Sullivan County Community Mobility Project

In 2005, community members identified limited transportation as a major barrier to access to health care and community life for citizens of rural Sullivan County. The Sullivan County Mobility Project was created to tackle the problem.

Assistance from the NH Endowment for Health has leveraged NH DOT funding to improve access and mobility for citizens of the region. To quote anthropologist Margaret Mead,

“Never doubt that a small group of thoughtful, committed citizens can change the world.”

Sullivan County has

- ◆ Completed a 5-year Transportation Coordination Plan
- ◆ Formed a Regional Coordination Council
- ◆ Created a web site about the work of the Council and the importance of transportation to the quality of life in the region www.sullivancountyrcc.org
- ◆ Published a transportation directory
- ◆ Identified a lead coordination agency with a central toll free phone number
- ◆ Agreed on standards of service for drivers and riders
- ◆ Implemented a countywide volunteer driver program



Upper Valley Lake Sunapee
Regional Planning Commission

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Sullivan County
Regional Coordination Council
for
Community Transportation
www.sullivancountyrcc.org

Geographic Barriers to Access



Sullivan County Community
Mobility Project

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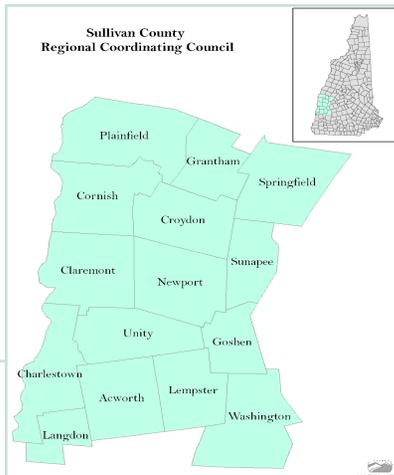
A comprehensive plan
to improve
regional transportation
services by fully
developing coordination
and
implementing a volunteer
driver program.

Volunteer Driver Program

Community Alliance of Human Services based in **Newport, New Hampshire** began a **Volunteer Driver Program** in July 2010. Rides are provided to medical appointments, the pharmacy, banks, grocery shopping, or just to visit friends.

How It Works

Individuals that need rides call the Volunteer Driver Coordinator. Whenever possible, volunteer service will help riders connect to existing bus service. When that is not practical, the driver will take the rider to the appointment and home again.



Volunteer Driver Programs are a cost-effective response to serving unmet needs in rural areas.

Volunteer Driver Qualifications
Individuals willing to serve as volunteer drivers must have auto liability insurance, complete an application and an interview with the Volunteer Driver Coordinator, and be available for training. DMV checks are completed along with criminal background checks. Drivers participate in a driving refresher course provided free of charge by Community Alliance. Volunteers are ready to be included in the pool once this process is complete.

Volunteer drivers receive mileage reimbursement for miles traveled at a rate that is based on funding availability but that does not exceed the IRS standard mileage rates.

Funding for the program is provided by the NH DOT and the NH Endowment for Health, as well as charitable donations from area businesses and individuals.



Community Alliance of Human Services Transportation

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